

Escalation Matrix: For Trading & Demat Services

Details of	Contact Person	Address	Contact No.	Email Id
Customer Care	Ms. Mamta Sonawane	Unit No. 502, 5 th Floor, Leela Business Park, Andheri Kurla Road, Near Airport Road Metro Station, Andheri (East), Mumbai - 400 059.	18002100818	help@mstock.com *
Head of Customer Care	Ms. Rashmi Majrekar		18002100818	
Compliance Officer	Mr. Himanshu Parekh		022-41887777	compliance.officer@mstock.com
Chief Executive Officer	Mr. Jisang Yoo	Unit No. 506, 5 th Floor, Windsor Bldg, Off CST Road, Kalina, Santacruz (E), Mumbai - 400 098.	022-62661333	ceo@mstock.com

* For Institutional Clients - customer care@miraeeassetcm.com

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or NSE Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/> or BSE Exchange at <https://bsecrecs.bseindia.com/ecomplaint/frmlInvestorHome.aspx>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.