

Escalation Matrix: For Trading & Demat Services

Details of	Contact Person	Address	Contact No.	Email Id
Customer Care	Ms. Mamta Sonawane	1st Floor, Tower 4, Equinox Business Park, LBS Marg, Off BKC, Kurla (West), Mumbai, 400070	18002100818	help@mstock.com*
Head of Customer Care	Ms. Rashmi Manjrekar	1st Floor, Tower 4, Equinox Business Park, LBS Marg, Off BKC, Kurla (West), Mumbai, 400070	022-62661360	help@mstock.com*
Compliance Officer	Mr. Himanshu Parekh	1st Floor, Tower 4, Equinox Business Park, LBS Marg, Off BKC, Kurla (West), Mumbai, 400070	022-41887777	compliance.officer@mstock.com
Chief Executive Officer	Mr. Jisang Yoo	1st Floor, Tower 4, Equinox Business Park, LBS Marg, Off BKC, Kurla (West), Mumbai, 400070	022-62661333	ceo@mstock.com

* For Institutional Clients - customercare@miraeassetcm.com

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or NSE Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/> or BSE Exchange at <https://bsecrecs.bseindia.com/ecomplaint/frmlInvestorHome.aspx>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.